GENSOUTH

Maintenance.
Service.
Support.

GENERAC INDUSTRIAL POWER

Known for unparalleled power generation expertise throughout specification and installation, and outstanding support and service afterward. Trust Generac Industrial Power.

GenSouth

- Your Generac Industrial Dealer Central, meeting all your power generation needs: Residential, Commercial, and Industrial
- Complete line of genuine Generac parts
- Fully stocked service trucks to meet your needs
- 24 hour Emergency call out parts and service
- Technicians factory trained and certified to the highest level
- Complete load banking service up to 1000kW
- Rental generator fleet
- Engineers on staff to assist with your most difficult challenge.
- Trained staff to assist with your bid specification with systems for all your power generation requirements

Contact GenSouth about an extended warranty plan today. This is an important investment to protect against potentially damaging power outages.

GenSouth
(504) 464-9393

GENERAC | INDUSTRIAL POWER

YOUR WORLD-CLASS POWER SYSTEM DESERVES WORLD-CLASS SERVICE

When it comes to ensuring the performance, reliability, and long life of your Generac backup power system, there is no substitute for outstanding service and maintenance. As your authorized Generac servicing dealer, GenSouth can provide you with the world-class support you expect — with the factory-trained experts, on-call emergency service, and genuine Generac OEM parts you need for proper service and maintenance of your Generac backup power system.

You invested in a Generac backup power system because for you a power failure is more than just an inconvenience. It could cripple your ability to do business, especially if yours is a mission critical application, like a data center, hospital, or nursing home. That's why Generac is one of the leading backup power system providers to many national chains and major telecommunications companies. Don't trust the service and maintenance of so critical an item as your Generac backup power system to anyone other than a Generac factory-certified servicing dealer like GenSouth.

RIGOROUS GENERAC FACTORY TRAINING AND CERTIFICATION

As an authorized Generac servicing dealer, GenSouth factory-certified technicians receive the most comprehensive, hands-on training in the industry:

- Performing system maintenance
- Conducting diagnostic procedures
- Repairing all systems components

Our technicians progress through multiple levels of certification by passing stringent written exams and demonstrating hands-on proficiency — all supervised by Generac instructional staff. And all of our technicians must re-certify every two years. This ensures that GenSouth has the most up-to-date product knowledge to effectively maintain and service your Generac backup power system.

GENUINE GENERAC OEM REPLACEMENT PARTS

Only OEM replacement parts can ensure optimal performance and reliability from your Generac backup power system:

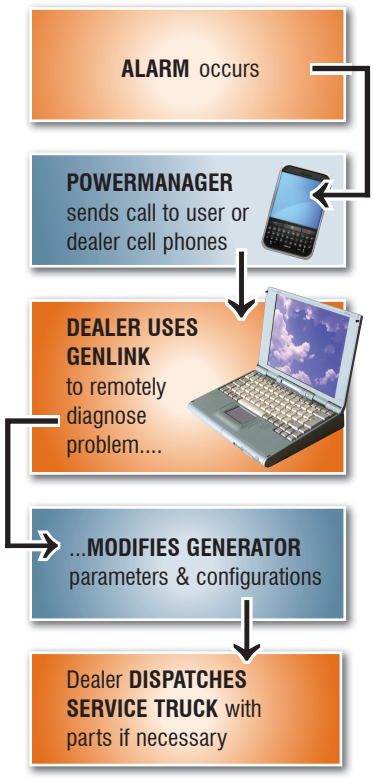
- Designed specifically for your system
- Ensure that your system is maintained to factory standards
- Engineered to the highest quality standards
- Maintain your warranty

As an authorized Generac servicing dealer, GenSouth stocks and uses only genuine Generac OEM maintenance and repair parts when servicing your system.

REMOTE SYSTEM MONITORING

Optional GenLink® software can provide a direct communication link between your Generac backup power system and a remote computer. GenSouth can monitor every aspect of your system's operation in real time.

We can be notified of all alarms, so that our technicians can immediately respond to an emergency condition. GenLink allows us to remotely diagnose the problem, modify system configurations and parameters to minimize the impact of the problem. And GenLink can even help us recognize system anomalies and take corrective action before a problem develops.



ROUTINE MAINTENANCE SERVICES

A routine maintenance program will help ensure that your system is in top operating condition and complies with all warranty guidelines. This is more than just an oil and filter change—it is a properly executed plan for inspecting and maintaining the entire system to identify problems before they occur:

- **Verify oil and coolant levels**
- **Adjust or change fluids**
- **Replace filters**
- **Inspect and maintain the fuel delivery system**
- **Inspect and maintain the electrical system**
- **Ensure belts are in good working order**
- **Operate unit while under load**
- **Properly dispose of waste**

The factory-certified technicians at GenSouthare familiar with all the aspects of Generac backup power systems, and are well equipped to provide you and your system with the best possible care. We can customize a maintenance schedule around your specific system and the unique requirements of your particular application.

ON-CALL EMERGENCY SERVICE, 24/7/365

You can never predict emergencies, and the last thing you need is for your system to be offline when it's needed most. GenSouth is always there to service your system, even during non-business hours. And Generac Technical Service backs us up with 24-hour technical support, just for dealers like us. That means we always have access to everything we need to get your power system back into operation quickly — even additional expertise to assist us in troubleshooting your system, if necessary.

GENSOUTH

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